

NOTICE

Thank you very much for choosing Miyako Hybrid Hotel.

Hotel management has decided to implement the following operational changes until further notice. At Miyako Hybrid Hotel, the health, safety, and experience of our guests and employees are our top priority.

We will continue to closely monitor the news regarding the current situation of COVID-19 and plan to follow all government-issued regulations.

We appreciate your kind understanding.

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- Ise-Shima Restaurant is open daily (Room Delivery Service is also available from takeout menu)
 - Breakfast: 7:00AM-9:00 AM, Lunch: 11:30AM-2:00PM, Dinner: 6:00PM-9:00PM
 - Relaken Spa is open from Tuesday through Saturday, 1:00PM to 6:00PM. For detailed information, please contact the Spa directly.
 - Fitness Center, Valet Parking, and Shuttle Services are not available.
 - Miyako Shop (Lobby level) is open 24/7 to all guests with an active room key.
 - In-Room Amenities: To minimize the risk of COVID-19, the following items have been removed from the guest rooms temporarily: Pens, Note Pads, Guest Directories. These items are available upon request.

Hotel Management

お知らせ

都ハイブリッドホテルでは、お客様と社員の安全を第一に考慮し、新型コロナウイルスの万が一の感染を予防するために、以下の営業変更を実施致しております。

何卒ご理解の上、ご協力をお願い申し上げます。

尚、今後の状況次第では更に変更になる場合がございますので、予めご了承下さいませ。

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- 日本料理いせしまレストラン営業時間：
**テイクアウトメニューからルームデリバリーサービスもご利用いただけます。
 - 朝食 7:00AM-9:00 AM、ランチ 11:30AM-2:00PM、ディナー 6:00PM-9:00PM
 - 利楽園スパは火曜日から土曜日、午後1時から午後6時まで完全予約制で営業しております。ご予約、ご質問等は直接スパまでお問合せ下さい。
 - フィットネスセンター、シャトルバス、パーキングのバレーサービスはご利用いただけませんのでご了承下さい。
 - ロビー階の都ショップは24時間ご利用いただけます。
 - 客室内の備品（ボールペン、メモ帳、ゲストディレクトリー等）に関しましては、一時的に撤去致しております。ご要望の際はフロントにご連絡ください。

支配人

新型コロナウイルス感染拡大防止への取組み

ご連泊のお客様へ

この度は、都ハイブリッドホテルトランスをご利用いただき、誠にありがとうございます。
ご滞在中の客室清掃につきましては、新型コロナウイルス感染拡大防止の観点から、
しばらくの間、ご滞在中のお部屋の清掃を控えさせていただいております。2泊目以降のタオル
交換やアメニティ追加等のご要望やご質問などございましたら、フロントデスク“0番”まで
お申し付け下さい。

ごみ箱に入りきれない不要物につきましては、コロナウイルス感染拡大防止および館内の衛生管理
維持のため、決して廊下にお出しにならないようお願い申し上げます。不用物につきましては、
係が回収いたしますのでフロント迄ご連絡ください。

お客様には大変ご不便をお掛け致しますが、何卒ご了承くださいますようお願い申し上げます。

客室支配人

Limited Housekeeping Service

Dear Valued Guests;

Thank you very much for staying at the Miyako Hybrid Hotel.

We wish to inform you that due to the recent increase of COVID-19 and Omicron variant cases, as part of our effort to ensure the safety of our guests and employees, all occupied rooms will NOT be serviced during your stay. If you wish to have additional amenities, please contact the Front Desk and we will deliver the items to your room.

If you request to have your trash removed, please contact Front Desk for pick up. For safety and sanitation, please do not place the trash outside your rooms on the corridor.

Please contact the Front Desk if you have any questions or requests as your safety is our top priority.

Miyako Hybrid Hotel

Our Effort on Site

At Miyako Hybrid Hotel, we take our pride in providing a clean and safe environment for all our guests. We have followed California Department of Public Health, County of Los Angeles Public Health, CDC, and any other government regulations and protocols, and implemented stricter cleaning and disinfecting standards and procedures to ensure our guest's safety and to maintain a hygienic environment.

Public Space:

- We're utilizing enhanced technologies, including electrostatic sprayers with hospital-grade disinfectants.
- We have increased the frequency of cleaning and sanitizing in the high traffic areas such as lobby, restrooms, and elevators.
- We provide hand sanitizers for our guest's use.

Guest Rooms:

- We're utilizing enhanced technologies, including electrostatic sprayers with hospital-grade disinfectants.
- Housekeeping takes extra time to clean rooms with stricter disinfecting procedure and pays particular attention to high-touch items.
- All bed linens and laundry are washed at a high temperature and in accordance with CDC Guidelines.
- Guest keys are disinfected after each use.

We look forward to welcoming you at Miyako Hybrid Hotel.