

## NOTICE

Thank you very much for choosing Miyako Hybrid Hotel.

Hotel management has decided to implement the following operational changes through  
Saturday, October 31st, 2020.

At Miyako Hybrid Hotel, the health, safety, and experience of our guests and employees are our top priority. We will continue to closely monitor the news regarding the current situation of COVID-19 and plan to follow all government issued regulations. Depending on the information we receive, we may extend this arrangement after October 31st.

We appreciate your kind understanding.

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- Ise-Shima Restaurant offers only take-out food service.  
Open daily Breakfast: 7:00AM-9:00 AM, Lunch: 11:30AM-2:00PM, Dinner: 5:00PM-9:00PM.
  - Spa, Fitness Center, and Room Service are closed.
  - Valet Parking service is not available.
  - Shuttle Service is not available through October 31st (Sat).
  - Miyako Shop (Lobby level) is open 24/7 to all guests with an active room key.
  - In Room Amenities: To minimize the risk of COVID-19, the following items have been removed from the guest rooms temporarily: Pens, Note Pads, Guest Directories. These items are available upon request.

Hotel Management

## お知らせ

都ハイブリッドホテルでは、10月31日（土曜日）まで、お客様と社員の安全を第一に考慮いたしまして、新型コロナウイルスの万が一の感染拡大を予防するために、以下の営業変更を実施致しております。お客様のご理解とご協力をお願い申し上げます。

尚、今後の状況次第では更に変更になる場合がございますので、予めご了承下さい。

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- いせしまレストランは限定メニューによるテイクアウトのみの営業となります。  
ご注文承り時間：朝食 7:00AM-9:00 AM、ランチ 11:30AM-2:00PM、ディナー 5:00PM-9:00PM
  - スパ、フィットネスセンター、ルームサービスはクローズ。
  - シャトルバス、パーキングのバレーサービスは10月31日（土曜日）までご利用いただけませんのでご了承ください。
  - ロビー階の都ショップは24時間ご利用いただけます。
  - 客室内の備品（ボールペン、メモ帳、ゲストディレクトリー等）に関しましては、一時的に撤去致しております。ご要望の際はフロントにご連絡ください。

支配人

## **Our Effort on Site**

At Miyako Hybrid Hotel, we take our pride in providing a clean and safe environment for all our guests. We have followed California Department of Public Health, County of Los Angeles Public Health, CDC, and any other government regulations and protocols, and implemented stricter cleaning and disinfecting standards and procedures to ensure our guest's safety and to maintain a hygienic environment.

### **Public Space:**

- We practice social distancing in all public space. The floors are clearly marked with decals to ensure 6 feet distances.
- All furniture in public space has been arranged to incorporate social distancing guidelines.
- Elevators and Gift Shop capacity is limited to ensure social distancing.
- We have increased the frequency of cleaning and sanitizing in the high traffic areas such as lobby, restrooms, and elevators.
- We provide hand sanitizers for our guest's use.
- All employees wear face covering and we also ask all guests to wear face covering in public space.

### **Guest Rooms:**

- We leave rooms vacant for 24 hours.
- Housekeeping takes extra time to clean rooms with stricter disinfecting procedure and pays particular attention to high-touch items.
- All bed linens and laundry are washed at a high temperature and in accordance with CDC Guidelines.
- Guests keys are disinfected after each use.

We look forward to welcoming you at Miyako Hybrid Hotel.